



Australia 2010 Schedule	City	Dates	Venue	Fees (incl. GST) unless indicated otherwise	Details
ITIL Foundation Courses					
V2 Foundation		Contact us for details		\$1,788.00	
V3 Foundation	Adelaide	Jun 2-4 2010 Aug 4-6		\$1788.00	* must be paid 3 weeks prior to course commencement
	Sydney Melbourne	Sept 1-3 Dec 1-3 Jul 6-8 Oct 6-8		Promo * \$1,300.00+gst	
V2 to V3 Foundation Bridge		2 day + exam			Corporate classes – min 6 pax ++
V3 Intermediate Courses					
Capabilities: 5 days – 4 credits					
Operational Support and Analysis	Melbourne	Available now		\$3500.00 Promo *\$2900.00	* must be paid 3 weeks prior to course commencement
Release Control and Validation	Melbourne Adelaide Sydney	May 24-28 Jun 14-18 Jul 12-16		\$3500 Promo * \$2900.00	* must be paid 3 weeks prior to course commencement
Planning Protection and Optimization		Contact us for details			
Service Offerings and Agreement		Contact us for details			
Lifecycle: 4 days – 3 credits					
Service Strategy		Contact us for details		\$3,000.00 Promo * \$2500.	*must be paid 3 weeks prior to course commencement
Service Design		Contact us for details			
Service Transition		Contact us for details			
Service Operations		Contact us for details			
Continual Service Improvement		Contact us for details			
ITIL Expert Course					
Managing Across the Lifecycle		Contact us for details			
Service Manager to V3 Expert bridge	Melbourne	Aug 9-13 2010		\$3,500.00 Promo * \$3,200.00	*must be paid 3 weeks prior to course commencement
ITIL V2 Service Manager Course					
Service Operations Only	Adelaide			\$4,200.00 Now \$3600.	Module 1
Service Delivery Only	Adelaide			\$4,200.00 Now \$3600	Module 2



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Service Operations Only	Melbourne			\$4,200.00	Module 1
Service Delivery Only	Melbourne			\$4,200.00	Module 2
Both Modules – Service Delivery and Service Support		Booked together		\$8,000. Now \$7,000.00	Module 1 & 2
ITIL V3 Master Course		Contact us for details			
					Updated Mar 25-2010

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